

Getting Started with the Shepherd Pet Portal

Step 1: Register

Access our Shepherd Pet Portal through our website or at <https://petportal.vet/mackenzies-veterinary-services>

New Clients: Select "Register to Pet Portal"

Complete the Registration form with your personal information.

MACKENZIE'S VETERINARY SERVICES

Mackenzie's Veterinary Services

Welcome to your pet portal

Manage your pets healthcare from the comfort of your home. Order prescription refills, schedule appointments, and check vaccines and reminders with just a few clicks.

[REGISTER TO PET PORTAL](#)

[LOGIN TO PET PORTAL](#)

Step 2: Book An Appointment

Select Book an Appointment from your home menu.

Mackenzie's Veterinary Services



My Pets



Make a Payment



Book an Appointment



Step 3: Add Your Pets



No active pets

Please add a pet below to schedule an appointment.

+ ADD PET

Select "Add Pet"

Complete the pet profile by providing the required information.

After adding your pets, select "Next".

Add Pet

Please enter information about your pet below.

Pet Name*

Species*

Species

Breed*

Breed

Sex*

Sex

Tips for Adding Pets

Cat Owners

Species: Select Feline

Breed: Most cats will be a Domestic Longhair or Shorthair. You can also select Unknown.

Sex: Select F for Female, M for Male, FS for a spayed female or MN for a neutered male.

Color: Provide your best description.

Age: Provide your pet's birthday or estimated age.

Referral Source: Not Required

Dog Owners

Species: Select Canine

Breed: Select your dogs breed. You can also select Unknown.

Sex: Select F for Female, M for Male, FS for a spayed female or MN for a neutered male.

Color: Provide your best description.

Age: Provide your pet's birthday or estimated age.

Referral Source: Not Required

Step 4: Reason for Visit

Tell us more about your pet(s)

Reason for Visit
Annual Examination/Vaccination

Preferred Provider
Dr. Michels- Appt

Additional Information

Not all services we offer may be listed above.
Please call us at (618) 392-0000 if you have any questions.

Select the reason for your visit.
Not all services are listed.

Select “Dr. Michels” as the Preferred Provider.

Leave any additional comments or concerns in the “Additional Information” box.

Select “Next”.

Reason for Vist

Nail Trim/Anal Glands:

A quick wellness service to help keep your pet comfortable and well groomed. This appointment includes an anal gland expression and/or a nail trim performed by our veterinary team.

New Client - Annual Exam/Vaccination

A comprehensive annual wellness exam to assess your pet’s overall health and discuss any concerns with our veterinary team. Vaccines will be updated as needed based on your pet’s age, lifestyle, and individual health needs.

New Client - Kitten Vaccine

A first visit for your new kitten to establish care with our veterinary team. This appointment includes a comprehensive wellness exam, age appropriate vaccines, and a discussion of your kitten’s health, nutrition, parasite prevention, and ongoing care needs.

New Client - Puppy Vaccine

A first visit for your new puppy to establish care with our veterinary team. This appointment includes a comprehensive wellness exam, age appropriate vaccines, and a discussion of your puppy’s nutrition, parasite prevention, training, and ongoing health care needs.

***Please call our office to schedule a surgery appointment
such as a spay or neuter.***

Step 5: Date & Time

Select date and time

 **September 2026**  

Su	Mo	Tu	We	Th	Fr	Sa
6	7	8	9	10	11	12

Afternoon

12:30 PM

01:00 PM

01:30 PM

02:00 PM

02:30 PM

03:00 PM

03:30 PM

Select the requested Date & Time for your appointment.

Then select “Next”

Step 6: Review & Request

Reason for Visit & Preferred Provider

Reason for Visit

Annual Examination/Vaccination

Preferred Provider

Dr. Michels- Appt

Additional Information

-

Date & Time

Date

Tuesday Sep 08, 2026

Time

1:30 PM

Enter any special requests or instructions here

Review your appointment information then select “Request Appointment”.

REQUEST APPOINTMENT

Step 7: Confirmation

You will receive an email when your appointment is confirmed.

Your appointment information will be shown under “My Appointments”.

Once confirmed, it will be listed as “Scheduled”.

You will receive an email with Pre-Appointment forms. Please complete these prior to your visit.

My Appointments

 Request Appointment >

Requested 1

Scheduled 0

 Betty Orange

 Tuesday Sep 08, 2026

 1:30 PM

 -

View Summary >

 Cancel